



University of Michigan
Health System

Laundry Services

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December 30, 2010

To Whom It May Concern:

Please know that Michael Unger has been servicing the boilers in the Laundry Department of the University of Michigan for more than 5 years. During that time I have found him to be knowledgeable, reliable and a thorough professional in his work.

Sincerely,

Rolando Croocks, BS, RLLD, CLM
Director of Laundry
University of Michigan